

HOW TO MAXIMIZE NATIONAL MEMBER CAMPAIGNS FOR CHAPTER BENEFIT

2023 MEMBER REFERRAL CAMPAIGN

The member referral page has tools for members to use in their referral efforts. They can access it directly through this link: <u>https://cmsa.org/member-referral/</u> or through their member portal







To access materials for chapter use, click <u>HERE</u>. They include:

- An email template that you can use to send to members
- Several social posts with space for your logo

FUTURE MEMBERSHIP CAMPAIGNS

Common campaigns:

- Percentage off
- Join during a specific time frame for a chance to win

Communicate through:

- Socials
 - A weekly post is recommended with deadline reminders at 2 weeks, 1 week, day before and day of
- Email
 - Previous or terminated members
 - Non-member event attendees
 - Corporate sponsors, partners and affiliates
 - Tips:
 - Best days to send are Tuesday and Thursday
 - Best time of day is between 10-11am in your time zone
 - Send follow up emails every few weeks and deadline reminders as it gets close
 - Make sure to include a blurb about the campaign in other communications (a.k.a. cross promotion)
 - Remember that corporate spam filters are very strong. Ask members to forward emails on to their non-member colleagues
- Social Groups

Post invites in the <u>Case Manager Community FaceBook Group</u>, <u>CMSA LinkedIn Group</u>, and other CM social groups — especially those groups local to your area

CMSA Membership and CCM Certification



For assistance email Kelly Castady kcastady@parthenonmgmt.com



Please complete follow-up surveys to help us serve you better!