



CMSA Mission Statement

CMSA is the authority for the professional practice of case management to improve the health of individuals, families, caregivers, and support systems within their communities by:

- Setting standards and best practices for case management across the healthcare continuum
- Impacting policy to improve health outcomes
- Providing evidence-based tools and resources to case managers

CMSA Core Values

CMSA is committed to:

- Improved Consumer Health Outcomes
- Professional Diversity, Equity, and Inclusion
- Cultural Competency and Humility
- Advocacy for the Health Consumer
- Integrity and Ethical Principles
- Promoting Health Equity
- Educating Case Managers Across the Care Continuum
- Evidence-based Quality Care
- Holistic, Compassionate Care
- Fostering Communication and Collaboration
- Advancing Research, Innovation, and Use of Technology
- Fiscal Accountability



CMSA Vision

Professional case managers are recognized as THE leaders in the pursuit of promoting collaboration and defragmentation within the healthcare system.