



Your Board Your Vote

2022 ELECTION

CMSA BOARD OF DIRECTORS

Case Management Society of America

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MEET THE CANDIDATES

*Review more information on their Campaign Statement,
Biography, Leadership and Honors.*

TABLE OF CONTENTS

Please review all candidate’s information before casting your vote!

**Information is shared here in this brochure, and you may also want to
view their recorded candidate campaigns
at <https://cmsa.org/2022bod-election/>**

Director: (2022-2025), 2 open positions

| | |
|---|----|
| Raine Arndt-Couch, JD, MSW, LCSW/LCSW-C, CCM | 2 |
| Tracy Cook-Pizzi, MSN, RN, CCM..... | 4 |
| Vivian Greenway, PhD, MSA, BSN, RN, PAHM, CCM..... | 6 |
| Jody Luttrell, MSN, RN, CCM | 8 |
| Toresha Peterson, RN, MS, CCM | 10 |
| Christine Weaver, MAS, OTR/L, CLCP, CBIS, C/NDT | 12 |

2022 – 2025 Director

Candidate 1 of 6



Raine Arndt-Couch, JD, MSW, LCSW/LCSW-C, CCM

Employer: Sharp Health Plan

Title: Medical Social Worker / Behavioral Health Case Manager

Chapter: San Diego, CA

Email: raineardt@gmail.com

Hello, I am Raine Arndt-Couch, licensed clinical social worker and certified case manager.

With a passion for health equity and integrated care, I have spent the past 15 years working in clinical social work, medical case management, and health care policy roles. I am also currently a social work doctoral student, working toward the development of social innovation strategies to eliminate healthcare disparities.

I am running for CMSA Director for 2 main reasons. First, I have personally benefitted from CMSA's educational and networking opportunities that have strengthened my abilities as a case management professional. Seeking to be a true servant leader, I see no better way to give back to this organization than to offer my time and energy toward moving CMSA forward in the midst of significant societal challenges that impact our professional practice today. Secondly, I believe representation and diversity matter, both in our membership and our leadership. I feel called to offer my distinct social work perspective and experience and hope to influence sustained interdisciplinary collaboration across our membership.

I have demonstrated experience working with and between diverse populations and health care professionals, including work on large-scale change management and quality improvement initiatives, that prepares me to be involved at a leadership level. If given the opportunity to serve as CMSA Director, I am committed to demonstrating the value of case managers, including the goal to improve public awareness about our expertise and passion for helping individuals and populations attain improved health care outcomes.

I also plan to support our membership toward more widespread implementation of evidence-based integrated care models – helping to transform our health care delivery system into one that integrates medical, behavioral, and social care by valuing the unique knowledge, skills, and abilities each case manager contributes toward realization of our mutual goals.

Lastly, I am committed to building a professional culture across our organization that breaks down the institutional barriers that have long worked to keep us from practicing most effectively – that is – in a collaborative, integrated manner. I plan to address this challenge by expanding mentorship and educational opportunities for current and future case managers, so that we can all thrive in the practice of case management.

Thank you and please be sure to exercise your vote, so that we can reach our organizational goals, TOGETHER!

RAINE ARNDT-COUCH, JD, MSW, LCSW/LCSW-C, CCM

BIOGRAPHY

Raine Arndt-Couch recently joined Sharp Health Plan in San Diego, CA as a Medical Social Worker/Behavioral Health Case Manager, transitioning back into direct case management practice from her previous role as Health Insurance Specialist with the Centers for Medicare and Medicaid Services. She has over 15 years of experience in case management, leadership, health care policy, and clinical social work roles across practice settings and with diverse populations. Throughout her career, Raine has been involved in large-scale change management and quality improvement initiatives focused on creating sustainable systems, policies, and programs that address the bio-psycho-social care needs of individuals and populations.

Raine is passionate about the profession of case management, serving in volunteer capacities to support CMSA’s educational and strategic planning initiatives and presenting nationally on topics including social work case management, case management in the virtual environment, health care policy, and health equity. She is also committed to workforce development, having served as a field-based social work instructor, clinical social work supervisor, and professional mentor. Raine earned both her MSW and JD from the University of Hawai‘i at Manoa and is currently pursuing a Doctorate in Social Work (DSW) at the University of Southern California.

| Honors & Awards | Professional Memberships | Leadership Positions |
|---|---|--|
| <ul style="list-style-type: none"> • HHS Part of Something Bigger Award, US Dept HHS, 2021 • CMSA Integrated Case Management Training Scholarship Recipient, CMSA Foundation, 2020 • Policy Fellow, The Network for Social Work Management, 2019 - 2020 • C.O.R.E. Award for Growth, Sharp Rees-Stealy Med Ctrs, 2017 • C.O.R.E. Award for Quality, Sharp Rees-Stealy Med Ctrs, 2016 • Sharp Healthcare Social Worker of the Year, Sharp Healthcare, 2016 | <ul style="list-style-type: none"> • Case Management Society of America (CMSA), 2016 - present • CMSA San Diego, 2017 - 2019, 2021 - present • CMSA of the Chesapeake, 2019 - present • Academy of Certified Social Workers, 2013 - present • National Assoc of Social Workers, Special Practice Section: Health, 2013 - present • The Network for Social Work Management, 2019 - present • Society for Social Work Leadership in Health Care, 2019 - 2020 | <p>CMSA</p> <ul style="list-style-type: none"> • Member, Strategic Planning Task Group, 2021 - present <p>The Network for Social Work Management</p> <ul style="list-style-type: none"> • Policy Fellowship Administrator, 2020 - 2021 <p>The Kamehameha Schools Class of 2001 Scholarship</p> <ul style="list-style-type: none"> • Board Chair, Scholarship Committee, 2011 - present |

2022 – 2025 Director

Candidate 2 of 6



Tracy Cook-Pizzi, MSN, RN, CCM

Employer: TupeloLife Digital Therapies

Title: RN Case Manager

Chapter: Dallas / Ft. Worth, TX

Email: tcpizzi60@gmail.com

Thank you for the nomination to the CMSA National Board of Directors.

COVID times have been hard for CMSA Chapters and CMSA, but most of all it has been hard on us and our patients. Case Managers are great at change, switching gears, thinking outside the box. Nothing could have prepared us for the COVID Challenge. We have had to develop innovative programs and change case management positions to protect us and our patients.

Case Management will no longer be the same. We can learn from this and plow forward to the great unknown. So many have gone to a work at home job, and this is new. If you have ever worked at home, it is not for everyone. It takes patience and a different mindset. Some of us will really like it and never want to be back at the corporate office again.

I believe we will have growth of more nurses and social workers becoming case managers. They can do their work at home, protect themselves and family from COVID. So, what can we do as an organization to support and mentor them into case management? How can we get the word out that CMSA is for them? CMSA provides opportunities to all. We need to continue to support our members, but also mentor those who want to be a case manager. Marketing CMSA to those who are new to this field and continue to support those to grow our membership. We have seen our membership decrease, and a lot of it is because of COVID and having little or no interaction from our Chapter to their members. We need to change this path and grow our members with different ideas. I hope that you will help me in looking into alternatives for growth.

TRACY COOK-PIZZI, MSN, RN, CCM

BIOGRAPHY

Tracy began her nursing career a bit later than most and received her LVN at the age of 28. Being surrounded by positive mentors she was encouraged to move forward and get her RN. During these 4 years, she worked in Rehabilitation, doctor's offices, home health, Med-Surg, and lastly the ICU. Learning has been something she strives for to improve herself and help patients with the most up to date nursing to better their health. After only 3 months as an RN, Tracy was injured on the job leaving her disabled and bedridden for the next 5 years. She thought her career had ended. She knew nothing of workers compensation or case management and since she was being unfairly treated by the insurance company, she had to be her own advocate.

Through several support systems, Tracy was able to continue her nursing career as a case manager. With only basic training, she primarily learned on her own and through resources of her chapter and well-known case management authors. Tracy was even able to open her own case management practice and obtained her CCM in 1999.

Tracy is a well-rounded case manager and continues to learn about different avenues of case management. Over her 25 years of her case management career, she had worked in many capacities including Worker's Compensation, Commercial, Medicare, Medicaid, ACO, Disease Management, Hospital Discharge Planning, InterQual/Milliman authorization, and currently collaborating with Remote Patient Monitoring and helping to develop a program to better a patient's health. Although Tracy has been in management, her real joy is advocating for patients through their health continuum and continuing her education opportunities.

As a case manager, she joined her local chapter and became an active member and served in many ways including Board Member, President, Past-President, and multiple committees. Nationally, she has supported CMSA through Public Policy Hill Day visits, serving on the Awards Committee, and attending many CMSA National Conferences. Tracy has shared her passion by presenting at the Dallas / Fort Worth CMSA conferences and developing a CCM Certification prep classes. She even had the opportunity to be a part of building a program for the Case Management VA and present. In 2011, Tracy received the Award for Service of Excellence for Case Management through her work with cancer patients at Parkland Hospital in Dallas. Tracy has been married for 31 years, with three sons and two grandsons.

| Honors & Awards | Professional Memberships | Leadership Positions |
|---|--|--|
| <ul style="list-style-type: none">Award of Service Excellence (AOSE), Dallas /Ft Worth CMSA Chapter, 2011 | <ul style="list-style-type: none">Case Management Society of America (CMSA), 2006 - presentDallas / Ft Worth Chapter CMSA, 2006-present | <p>CMSA</p> <ul style="list-style-type: none">Member, Awards Committee, 2019 <p>Dallas / Fort Worth CMSA</p> <ul style="list-style-type: none">Board of Director, 2019 - 2022Past President, 2014 - 2015President, 2013 - 2014Board of Director, 2010 - 2013Public Policy Committee, 2012 & 2015 |

2022 – 2025 Director

Candidate 3 of 6



Vivian Greenway, PhD, MSA, BSN, RN, PAHM, CCM

Employer: Blue Cross Blue Shield Michigan

Title: Clinical Performance Improvement Coordinator

Chapter: Detroit, MI

Email: vgreenway@bcbsm.com

I am Dr. Vivian Greenway and a candidate for a CMSA Board of Director position. I have over 30 years in the health care arena and over 20 years in case management.

I am running for office to be effective in the field of change. As a board member, I would like to represent the body of members to affect change, to assist in decreasing barriers that attempt to compromise and compress our organization and I want to be a conduit in assisting to increase CMSA's presence as the premiere organization in which it is.

The qualities that I possess that qualify me for the board position is bringing my years of experience as a leader and case manager to support the organization's initiatives through our mission, vision and values. Although I have obtained numerous academic degrees and certifications, much of my experience has been hands on, direct contact. I view myself as a participative leader – one who works with all members of the organization to collectively work together to make decision and impact change.

The one area that I would like to be influential in (or continuing to be influential in) is in the area of membership. As we continue to forge through the challenges that are currently affecting our nation, it is evident that chapters are being greatly impacted, in particularly within membership. Our members are the nucleus of the organization. Members are the heart of the company and through you, we continue to strive and exists. To that end, I would like to continue to be an advocate to support the efforts to continue to grow our membership.

Please consider me, Vivian Greenway, in your selection for one of the Board of Director seats when you prepare your 2022 Board Election Ballet. Thank you for your consideration.

VIVIAN GREENWAY, PhD, MSA, BSN, RN, PAHM, CCM

BIOGRAPHY

Dr. Vivian Greenway is the current CMSA Chapter Council President Representative and represents the chapter presidents on the National CMSA Board. She has held a number of leadership positions within her local chapter, CMSA Detroit. These included Chapter President (2020-2021), Vice President (2018-2019) and Director at Large (2016-2017).

Greenway's role in of the organization is instrumental in promoting the welfare and increasing the usefulness and advancement of healthcare case management. In her most recent 2020 term as chapter president through the obstacles of the pandemic, she successfully navigated and led her committees via a virtual platform; collaborating with national and local presenters to educate healthcare professionals of the case management organization regarding improved client/patient procedures and outcomes.

Dr. Greenway has over 30 years of clinical experience in the acute care and managed care environment with emphasis on clinical education and quality management. Her goal is to continue to lead effectively and, and in that quest, the organization will remain in the forefront – being innovative and exuding excellence as it relates to case management. Over the years, she has worked in leadership and project management positions within healthcare specializing in management of health promotion, disease management and provider education activities. In her current role as a clinical performance improvement coordinator, she organizes and coordinates activities to ensure full compliance with regulatory and licensing agencies and employer groups relative to medical management activities, including accreditation site surveys and regulatory reviews.

In addition to her doctorate in Human Services (graduated with Distinction), she has a Masters of Science in Administration and a Bachelor of Science in Nursing. Dr. Greenway was also selected and participated as a residency fellow in the Minority Management Development Program which promoted management diversity in managed healthcare. Along with her acquired degrees, she has a Health Services Administration certificate from Central Michigan University; is a certified case manager (CCM), and has obtained the distinction of Professional, Academy for Healthcare Management (PAHM). In addition to her continued education, she is also a member of the National Management Association (since 2007).

| Honors & Awards | Professional Memberships | Leadership Positions |
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| <ul style="list-style-type: none"> • Mentor of the Year, Rhonda Walker Foundation, 2021 • Chapter Award, Educational Programming, CMSA 2021 • Outstanding Service, Charismata Homes and Company, 2018 • Volunteer of the Year, Rhonda Walker Foundation, 2016 | <ul style="list-style-type: none"> • Case Management Society of America (CMSA), 2000 - present • CMSA Detroit, 2000 - present • National Management Association, 2007 - present | <p>CMSA National</p> <ul style="list-style-type: none"> • Chapter Presidents' Council Representative, 2021 - 2022 • Member, Membership Committee, 2021 - present <p>CMSA Detroit</p> <ul style="list-style-type: none"> • President, 2020 - 2021 • Vice President, 2018 - 2019 • Director at Large, 2016 - 2017 <p>Rhonda Walker Foundation</p> <ul style="list-style-type: none"> • Planning Committee / Mentor / Volunteer 2013 - 2021 <p>Alpha Kappa Alpha Sorority, Inc</p> <ul style="list-style-type: none"> • Co-Chair, Membership, Local Graduate Chapter, 2019 <p>National Management Association</p> <ul style="list-style-type: none"> • Mbr Recruitment Volunteer, 2014 - 2016 |

2022 – 2025 Director

Candidate 4 of 6



Jody Luttrell, MSN, RN, CCM

Employer: Kennedy Krieger Institute
Title: Director, Nursing Care Management
Chapter: Baltimore, MD
Email: luttrell@kennedykrieger.org

I love Case Management!! My name is Jody Luttrell and I am running to be a member of the Board of Directors. I love doing it, reading about it, talking about it, helping others learn about it and even starting to write a bit about it!!!

I have been a Nurse Case Manager since 1983 and in my role as the Director of Care Management at a rehabilitation hospital I have the opportunity to work with Case Managers in many different work settings across the country as well as internationally. I feel this helps me to have a good understanding of the challenges in our daily work place. I have been a CMSA Chapter member for about 25 years and am still active with our local Chapter Board of Directors.

Nationally, I was the CPC representative to the Board in 2017 and then served as Secretary for two years. I am currently serving on the Standards of Practice and By-Law review committees. I enjoy being able to talk with Chapter leaders and members across the country to better understand the issues that affect Chapter growth and membership recruitment. CMSA needs to continue to maintain its status as THE representative of professional case managers and to do so must work hard to provide meaningful benefits of membership. My goals for CMSA are to continue to focus on our marketing, branding and messaging and to provide more outreach to Chapters. I am running for the Board of Directors and looking forward to continuing to facilitate conversations and ideas. We need to increase enthusiasm for our profession that will in turn translate to us being better at our jobs and in our individual chapters.

Thank you for your support of me in this role and please remember to vote!!

JODY LUTTRELL, MSN, RN, CCM

BIOGRAPHY

Jody Luttrell MSN, RN, CCM has been a nurse for 42 years. She has worked as a Nurse Care Manager since 1983. She has been at the Kennedy Krieger Institute in Baltimore, Maryland since 1989 and developed the Care Management program and now directs a staff of 14 professionals and non-professionals. The department is responsible for management of pediatric and adult rehabilitation patients in both in and outpatient settings. Jody also serves on a number of hospital wide committees including Patient Satisfaction and Referral Management. She serves as a preceptor for students in local university programs. She has a great interest in marketing and outreach. Professionally, she has lectured and presented Poster Presentations at a number of local and national conferences on case management roles and issues. Areas of particular interest are patient advocacy, resource development, and collaboration among different disciplines.

Jody has been a CMSA Chesapeake Board Member since 1995 and has served as Secretary and President, most recently in 2015. She is active on the Program and Membership Committees. She has attended multiple National CMSA conferences, CMSA Hill Day Conference, and other Public Policy events for individual disability funding and rights.

In 2017 she served as the Chapter President Council Representative to the National Board and Co-Chair of the National Board Membership Committee. She was then Secretary of the National CMSA Board until 2019. In 2021 she began serving on the National Standards of Practice and By-Law Review committees. These opportunities have offered a great opportunity to speak with case managers across the country to better understand the issues at the Chapter level and to work creatively with leadership to look for changes that are needed.

| Honors & Awards | Professional Memberships | Leadership Positions |
|-----------------|---|---|
| | <ul style="list-style-type: none">• Case Management Society of America (CMSA), 1995 - present• CMSA Chesapeake, 1995 - present | <p>CMSA National</p> <ul style="list-style-type: none">• Secretary, Board of Directors, 2018 - 2019• Chapter Presidents' Council Representative, 2017 - 2018 <p>CMSA Chesapeake</p> <ul style="list-style-type: none">• Member, Board of Director, 2016 - present <p>Service Coordination, Inc (SCI)</p> <ul style="list-style-type: none">• Board, Nominations, HR Committee, 2018 - present |

2022 – 2025 Director

Candidate 5 of 6



Toresha A. Peterson, RN, MS, CCM

Employer: Welbe Health
Title: Regulatory and Compliance Director
Chapter: New York City, NY
Email: Toresha_Bethune@msn.com

Hi, my name is Toresha Peterson, and I am your candidate for board member for the Case Management Society of America. I believe I have the qualifications need to take CMSA to the next level. I am a registered nurse with 25 years experience in various settings. I have been a certified case manager in the managed care and community long term home care setting for 20 years. I have an extensive health technology, performance improvement, and change management background. With the rapidly changing healthcare environment I feel uniquely qualified to help CMSA elevate to the next level.

I would like to focus on helping our chapters to draw case managers to the robust tools and programing we have built to help them be the best Case Managers in their area of choice. This year is also a key year for us to focus on improving and reenergize our educational content to reach a broader population via our hybrid program. The goal, to ensure that we can reach all professional who need our valuable information to strengthen their practice.

Look forward to serving you all.

TORESHA PETERSON, RN, MS, CCM

BIOGRAPHY

Toresha has 27 years of nursing experience in various healthcare settings. She has been Certified in Case Management since 1999 and a member of the Case Management Society of America since 2000.

Toresha is an active member of the local CMSA NYC Chapter since 2007. She has successfully led the chapter to a new website platform/design and billing system in 2012. She transitioned to Board member and continues to Chair the Website Committee Chair. During that time, she led efforts to automate the meeting registration process and developed initiatives to drive traffic to the chapter website. She was a significant force behind the CMSA NYC Technology Award in 2016. In her current role as Vice President, she has been an integral part of the recent Coalition creation and Online programming for the 2020/2021 programming cycle. She served as the technology lead and production director for the online webinars. She is leading the chapter in a new direction with permanent hybrid programming for the NYC chapter.

Toresha has an extensive background in program development, process improvement, redesign, and the development and interpretation of health care quality standards and performance measures. She has successfully led various teams in implementing many process improvement initiatives with a goal to improve efficiency and transform the quality of care within various healthcare organizations.

She strives to integrate scholarly material to create larger frameworks and strive to maintain an evidence-based approach to clinical practice that enhances the patient care experience. In my current role, she has developed and launched the Internal Audits and External Provider Oversight division. She maintains current knowledge of relevant laws, regulations, and guidance, analyzing impact on policies and procedures and providing timely education to staff on changes impacting the program.

In her past roles, she has provided oversight over all Corporate Quality functions and, along with her team, designed and instituted the Adverse Event Reporting System. A system, which is successfully and widely utilized throughout the organization, that was created to monitor new adverse events and medication errors within the organization.

Toresha is conscientious and passionate about her work and contributions to field of Nursing and Case Management. Her passion is providing care and support to the most vulnerable populations. She has a dedication to the profession, as both a nurse and an administrator, and is committed to discovering innovative health care solutions. She devotes her free time serving as community leader at her church, where she has organized and launched initiatives to service the surrounding community. Some of those initiatives include, health fairs, holiday food drives, one-on-one mentoring, immigration assistance, long-term care planning, and caregiver support workshops.

| Honors & Awards | Professional Memberships | Leadership Positions |
|--|--|--|
| <ul style="list-style-type: none">Chapter Award, Technology, CMSA 2016 | <ul style="list-style-type: none">Case Management Society of America (CMSA), 2000 - presentCMSA NY City, 2007 - present | CMSA New York City <ul style="list-style-type: none">Chair, Website Committee, 2011 - presentMember, Board of Directors, 2012 - presentVice President, Board of Directors, 2020 - present |

2022 – 2025 Director

Candidate 6 of 6



Christine Weaver, MAS, OTR/L, CLCP, CBIS, C/NDT

Employer: Neuropraxis
Title: Founder / CEO
Chapter: Southern California
Email: Christine@NPhope.com

I'm Christine Weaver. I am an occupational therapist with over 30 years of experience, a life care planner for over 16 years and with a Masters of Advanced Studies in Health Law from the University of California San Diego. My background includes working in each area of the continuum of care across the lifespan with a focus on best practices, business management, and medical-legal work. My professional evolution is a testament to my deep understanding and commitment to treat the injured, the sick and the catastrophic survivors especially long after they have stopped receiving intensive care.

Having witnessed first-hand the significant impact that case management has in the success of a patient's care transition and quality of life, I have long adopted the case management principles, education, practice, and approach in my practice. I have consistently leveraged the case management expertise when I was a clinical director running a rehabilitation program and now, as a Founder/CEO of a home and community rehabilitation company. My belief in case management as a critical component of patient care led me to become a member of the CMSA since 2013. Currently, I serve as the president of the CMSA-Southern California Chapter.

I applied to be a board member of the CMSA National to impact change beyond the local level. As a clinician and healthcare executive, I will bring with me, ideas that promote value of care by advocating for policies that will foster the value of technology, enhanced community wellness programs to support health and prevention, and the creation of an interdisciplinary mentorship program.

Lastly, as an occupational therapist and a life care planner, I bring a unique perspective to case management and care coordination that will explore opportunities for innovation and use of a non-traditional approach through re-envisioned roles and responsibilities so we can transform disability into ability.

Please vote and put your values to action for continued growth and advancement of CMSA.

CHRISTINE WEAVER, MAS, OTR/L, CLCP, CBIS, C/NDT

BIOGRAPHY

Ms. Weaver received a degree in Masters of Advanced Studies Degree in Health Law from the University of California – San Diego. She is certified as an occupational therapist by the National Board for Certification in Occupational Therapy (NBCOT) since 1992 and the Board of Occupational Therapy in California (CBOT). An expert witness and a medical-legal expert since 2004, Ms. Weaver is a certified life care planner by the International Commission on Health Care Certification (ICHCC).

Christine Weaver has dedicated over 30 years to working in the field of brain injury in all areas of the continuum of care across the life span. She has an extensive clinical background with a strong knowledge of the best practices in neurological rehabilitation as well as extensive management level experience. The Neuro-developmental Treatment Association (NDTA) has certified Ms. Weaver as a Neuro-Developmental treatment therapist since 1993 and she is a Certified Brain Injury Specialist (CBIS) since 2004 Her experience included working for the pioneer in the post-acute brain injury rehabilitation in the country. Christine founded NEUROPRAXIS. She currently serves as the president of CMSA- Southern California Chapter.

| Honors & Awards | Professional Memberships | Leadership Positions |
|-----------------|---|--|
| | <ul style="list-style-type: none">• Case Management Society of America (CMSA), 2016 - 2018, 2021 - present• CMSA Southern California Chapter, 2021 - present | CMSA Southern California <ul style="list-style-type: none">• President, 2021 - 2023• President-Elect, 2019 - 2021• Secretary, 2017 - 2019 |