



## About the Case Management Society of America

Founded in 1990, the CMSA is the authority for the professional practice of case management to improve the health of individuals, families, caregivers, and support systems within their communities by:

- Setting standards and best practices for case management across the healthcare continuum
- Impacting policy to improve health outcomes
- Providing evidence-based tools and resources to case managers

Based in Nashville, TN, CMSA serves more than 6,000 members, 24,000 subscribers and over 50 local chapters through educational forums, networking opportunities, legislative advocacy and establishing standards to advance the profession.

Its leadership programs, educational forums, and breadth of tools and resources enable case management professionals to ensure more positive outcomes for individual patients' healthcare needs. Case management professionals help patients get healthier, faster and help curtail the exorbitant costs that too often afflict the nation's health care system. To further the professional knowledge and career opportunities of its members, CMSA also offers a number of education programs.

Ultimately, the quality and productivity of CMSA's services rely upon the commitment of its membership. Because case managers are effective communicators, problem solvers, and visionaries, CMSA offers an opportunity for members to utilize their skill sets and maximize their talents. The success of the organization lies in one simple concept: professional leadership.

## Who is a Case Manager?

### *Pioneers of Change*

Case managers are licensed healthcare professionals who serve as patient advocates to support, guide and coordinate care for patients, families, and caregivers as they navigate their health and wellness journeys according to the industry's *Standards of Practice*.

These professionals pioneer new areas of thought, engage in leading-edge research and development, and lead the way towards a future in which every American will understand the valuable services of case management and how to best access those services.

Case managers are an integral part of the collaborative team model which aims to control rising costs while reducing risk and improving health outcomes.

## The Strategic Vision of CMSA

"Professional case managers are recognized as THE leaders in the pursuit of promoting collaboration and defragmentation within the healthcare system."

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