2024 CMSA Annual Conference - CE Overview

All CE's are pending final approval from each of the certifying bodies. These CEs are subject to change.

Notification of final approval may not be received but a few days from the start of the conference program.

Full Conference In-Person Attendees will also have access to the Digital Content for an opportunity to attend all Main Conference sessions.

IN-PERSON ATTENDEES MAY ALSO VIEW THE DIGITAL CONTENT.

When calculating CE earning potential, please take note what is in-person ONLY and what is In-Person AND Digital Content.

Main conference programming will be recorded and placed in the Digital library within 5-10 business days of live event.

These are available to BOTH full conference in-person registrants and digital only registrants.

A Tracking Sheet will be made available to help you with tracking the sessions you complete, and whether they are in-person or digital.

This will help with the evaluation process.

| | PRE-CON | FERENCE SESSIONS: IN-PERSON ONLY | CONTINUING EDUCATION | | | | ON | | | | | | |
|----------------------------|---------------------|--|----------------------|------|------|----------------|------|---------------|------|-------|-------|------|------|
| TUES, JUNE 4 | Time | Title | RN SW CCM CCM C | | | CDMS Ethics | | CRC Ethics | CPHQ | CNLCP | CHLCP | | |
| Event - fee based | 7:30 AM - 5:00 PM | MVD Day: Future Focus: Integrated Care across the Military and VA Continuum | | | | | | | | | | | |
| Keynote | 7:45 AM - 8:45 AM | MVD01 - SDOH 2024: Optimizing Operational Readiness for Case Management | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 | 1 |
| Session | 8:55 AM - 9:55 AM | MVD02 - Addressing Food Insecurity in Military and Veteran Families | 1 | 1 | 1 | | 1 | | 1 | | | 1 | 1 |
| Panel | 10:05 AM - 11:35 AM | MVD03 - Supporting Seamless Transitions Between the Military and Veteran Affairs | 1.5 | 1.5 | 1.5 | | 1.5 | | 1.5 | | | 1.5 | 1.5 |
| Symposia | 12:15 PM - 1:15 PM | MVD04 - Overcoming Barriers to Discharge: A Global Perspective | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Session | 1:25 PM - 2:25 PM | MVD05 - Veteran Well-being: Policy-driven Collaboration for Excellence | 1 | | 1 | | 1 | | 1 | | 1 | 1 | 1 |
| Session | 2:35 PM - 3:35 PM | MVD06 - Identifying Leadership Traits to Advance your Healthcare Career | 1 | | 1 | | 1 | | 1 | | 1 | 1 | 1 |
| Panel | 3:45 PM - 4:45 PM | MVD07 - Understanding the Invisible Wounds of Military Service | 1 | 1 | 1 | | 1 | | 1 | | | 1 | 1 |
| | | MVD Day CE Total (In-Person Only) | 7.5 | 4.5 | 6.5 | 1 | 6.5 | 1 | 5.5 | 1 | 3 | 7.5 | 7.5 |
| | | | 1 | | | | | | | | | | |
| Pre-Con - <i>fee based</i> | 7:30 AM - 12:00 PM | WKS01 - Writer's Workshop | 4 | | 4 | | 4 | | | | | 4 | 4 |
| Pre-Con - fee based | 8:00 AM - 12:00 PM | WKS02 - Using Motivational Interviewing to Improve Adherence, Outcomes, and Patient Caring | 3.75 | 3.75 | 3.75 | | 3.75 | | 3.75 | | | 3.75 | 3.75 |
| * Pre-Con | 1:00 PM - 4:00 PM | WKS03 - Chapter Leader Workshop | 2.5 | | 2.5 | | 2.5 | | | | | | |

| PRE-CONFERENCE SESSIONS: IN-PERSON AND DIGITAL CONTENT | | | CONTINUING EDUCATION | | | | | | | | | | |
|--|--------------------|---|----------------------|------|-----|---------------|---|----------------|--|---------------|--|-------|-------|
| TUES, JUNE 4 | Time | Title | RN | SW | ССМ | CCM Ethics | - | CDMS Ethics | | CRC Ethics | | CNLCP | CHLCP |
| * Concurrent Session | 12:30 PM - 2:30 PM | PC01 - How to Recognize and Successfully Navigate Workplace Microaggressions | 1.75 | 1.75 | | 1.75 | | 1.75 | | 1.75 | | 1.75 | 1.75 |
| * Concurrent Session | 2:45 PM - 3:45 PM | PC02 - How Al Improves the Discharge CM for Patients with Depression in Germany | 1 | | 1 | | 1 | | | | | 1 | 1 |
| * Concurrent Session | 2:45 PM - 3:45 PM | PC03 - Understanding Family and Individual Dynamics following Brain Injury | 1 1 1 1 1 1 | | | | | 1 | | | | | |

^{*} Options included with Paid - Full Main Conference Registration

| MAI | MAIN CONFERENCE SESSIONS: IN-PERSON and DIGITAL CONTENT | | | | CONTINUING EDUCATION | | | | | | | | | | |
|--------------------|---|--|--|---|----------------------|---|---------------|------|-------|-------|---|---|---|--|--|
| WED, JUNE 5 | Time | Title | RN SW CCM CCM CDMS CDM Ethics Ethic | | CDMS Ethics | | CRC Ethics | CPHQ | CNLCP | CHLCP | | | | | |
| Keynote | 8:00 AM - 9:30 AM | KS01 - Work to a Different Beat | 1 | | 1 | | 1 | | | | | 1 | 1 | | |
| Concurrent Session | 9:45 AM - 10:45 AM | 1001 - Violence in the Workplace; an Occupational Hazard? | 1 | 1 | | 1 | | 1 | | 1 | | 1 | 1 | | |
| Concurrent Session | 9:45 AM - 10:45 AM | 1002 - Lipedema Advocacy: A Case Manager's Role to Enhance Patient-Centered Care | 1 | 1 | 1 | | 1 | | | | | 1 | 1 | | |
| Concurrent Session | 9:45 AM - 10:45 AM | 1003 - A Centralized Approach to Drug Prior Authorizations | 1 | | 1 | | 1 | | | | | 1 | 1 | | |
| Panel | 9:45 AM - 10:45 AM | 1004 - Legislation: Key to Evolving & Creating Healthcare Advocacy for the Future | 1 | 1 | 1 | | 1 | | | | | 1 | 1 | | |
| Concurrent Session | 9:45 AM - 10:45 AM | 1005 - Emotional Intelligence Craftmanship Builds Strong Care Teams | 1 | | 1 | | 1 | | 1 | | | 1 | 1 | | |
| Concurrent Session | 9:45 AM - 10:45 AM | 1006 - The Intersection of Quality and Case Management: A Comprehensive Overview | 1 | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 | | |
| Concurrent Session | 9:45 AM - 10:45 AM | 1007 - Transitions of Care for Acute Care High Utilizers with Chronic Wounds | 1 | | 1 | | 1 | | | | | 1 | 1 | | |
| Symposia | 11:00 AM - 12:30 PM | SY01 - Discharge Destinations - What Case Managers Need to Know, by Encompass Health | 1 | | 1 | | 1 | | | | | 1 | 1 | | |
| Symposia | 11:00 AM - 12:30 PM | SY02 - Redefining Utilization Management: The Role of AI, by MCG | 1 | | 1 | | 1 | | | | | 1 | 1 | | |

| WED, JUNE 5 | Time | Title | RN | SW | ССМ | CCM Ethics | CDMS | CDMS Ethics | | CRC Ethics | CPHQ | CNLCP | CHLCP |
|----------------------------|--------------------|---|----|----|-----|---------------|------|----------------|---|---------------|------|-------|-------|
| Concurrent Session | 12:45 PM - 1:45 PM | 2001 - What Do the Cases Say? 2024 Legal Update | 1 | 1 | | 1 | | 1 | | 1 | | 1 | 1 |
| Concurrent Session | 12:45 PM - 1:45 PM | 2002 - Knowing Your Value: Case Management Contributions to Health Care | 1 | 1 | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 12:45 PM - 1:45 PM | 2003 - Steps and Slides: A Case for Standardized Education to Drive Change | 1 | 1 | 1 | | 1 | | | | | 1 | 1 |
| Panel | 12:45 PM - 1:45 PM | 2004 - Health Crisis while Travelling ~ the Care Team & the Journey Home | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 12:45 PM - 1:45 PM | 2005 - Creating Value for Patients and Your Health System with a Post-Acute Network | 1 | | 1 | | 1 | | | | 1 | 1 | 1 |
| Concurrent Session | 12:45 PM - 1:45 PM | 2006 - Fostering Continuity of Care for Elders: A Case Study | 1 | | 1 | | 1 | | 1 | | 1 | 1 | 1 |
| Concurrent Session | 12:45 PM - 1:45 PM | 2007 - Belonging: The Missing Ingredient in DEI Programs | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 | 1 |
| Educational Session | 3:15 PM - 4:15 PM | ES1 - Your Why Matters | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Networking (In-person on | 3:15 PM - 4:15 PM | RT1 - Case Management Settings-based Best Practices: Roundtable Discussions | 1 | | 1 | | 1 | | | | | 1 | 1 |

| THURS, JUNE 6 | Time | Title | RN | SW | CCM | CCM Ethics | CDMS | CDMS Ethics | CRC | CRC Ethics | CPHQ | CNLCP | CHLCP |
|--------------------------|---------------------|---|------|----|------|---------------|------|----------------|-----|---------------|------|-------|-------|
| Keynote | 9:15 AM - 10:45 AM | KS02 - The Culture of Belonging | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 11:00 AM - 12:00 PM | 3001 - Addressing Social Complexity in Medical Settings | 1 | 1 | | 1 | | 1 | | | | 1 | 1 |
| Concurrent Session | 11:00 AM - 12:00 PM | 3002 - Managing Neurological Injuries across the Care Continuum | 1 | 1 | 1 | | 1 | | | | 1 | 1 | 1 |
| Concurrent Session | 11:00 AM - 12:00 PM | 3003 - I'm Not Biased | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 | 1 |
| Concurrent Session | 11:00 AM - 12:00 PM | 3004 - Identifying Veterans in the Community with Complex Case Management Needs | 1 | 1 | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 11:00 AM - 12:00 PM | 3005 - The Future Landscape of Autism Care: Multidisciplinary Perspectives | 1 | 1 | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 11:00 AM - 12:00 PM | 3006 - The PACT Act, SSDI and What It Means for Your Patients' Benefits | 1 | 1 | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 11:00 AM - 12:00 PM | 3007 - Surviving the SANDWICH: With a Healthcare Pickle on Top | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Networking (In-person on | 2:30 PM - 3:45 PM | RT2 - Case Management Trending Topics: Roundtable Discussions | 1.25 | | 1.25 | | 1.25 | | | | | 1.25 | 1.25 |
| Concurrent Session | 4:00 PM - 5:00 PM | 4001 - DEI and Beyond: Mastering Inclusive Case Management | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 | 1 |
| Concurrent Session | 4:00 PM - 5:00 PM | 4002 - The Future of IV Infusion: Elastomeric Ball Therapy for In-Home Infusion | 1 | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 |
| Concurrent Session | 4:00 PM - 5:00 PM | 4003 - Predictive Analytics and Tailored Interventions to Reduce Readmissions | 1 | | 1 | | 1 | | | | 1 | 1 | 1 |
| Concurrent Session | 4:00 PM - 5:00 PM | 4004 - Lifting Up One Another: Boosting Well-Being through Peer Recognition | 1 | | 1 | | 1 | | | | 1 | 1 | 1 |
| Concurrent Session | 4:00 PM - 5:00 PM | 4005 - Trauma-Informed Approaches to Interpersonal Traumas within the VA | 1 | 1 | 1 | | 1 | | 1 | | | 1 | 1 |
| Concurrent Session | 4:00 PM - 5:00 PM | 4006 - Discharge Planning across the Miles ~ Planning a Long Distance TOC | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 4:00 PM - 5:00 PM | 4007 - Grooming 101: How Predators Target Children | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 | 1 |

| FRI, JUNE 7 | Time | Title | RN | sw | CCM | CCM Ethics | CDMS | CDMS Ethics | | CRC Ethics | CPHQ | CNLCP | CHLCP |
|--------------------|---------------------|---|----|------|-------|---------------|-------|----------------|---|---------------|------|-------|-------|
| Concurrent Session | 9:30 AM - 10:30 AM | 5001 - A New Standard: Using Data-Driven Insights & AI to Optimize Healthcare | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 9:30 AM - 10:30 AM | 5002 - Healthy Healers: Harnessing Breath for Selfcare & Mental Wellbeing | 1 | 1 | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 9:30 AM - 10:30 AM | 5003 - Continuous Glucose Monitoring and its Role in Better Health Outcomes | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Panel | 9:30 AM - 10:30 AM | 5004 - Exploring the Professional Identity of Case Managers | 1 | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 |
| Concurrent Session | 9:30 AM - 10:30 AM | 5005 - Unique Needs in the ID / DD Community | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 9:30 AM - 10:30 AM | 5006 - Navigating the Successful Overturn of Post-Acute Denials: EBP Strategies | 1 | | 1 | | 1 | | | | 1 | 1 | 1 |
| Concurrent Session | 10:45 AM - 11:45 AM | 6001 - Future of Case Management: Navigating the Impact of New Technology | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Concurrent Session | 10:45 AM - 11:45 AM | 6002 - Pharmacist and Case Managers: Roles in Successful Transitions of Care | 1 | | 1 | | 1 | | | | 1 | 1 | 1 |
| Concurrent Session | 10:45 AM - 11:45 AM | 6003 - Artificial Intelligence – Is It a Professional Case Manager's Friend or Foe? | 1 | | | 1 | | 1 | 1 | | 1 | 1 | 1 |
| Panel | 10:45 AM - 11:45 AM | 6004 - Getting Plugged Into Leadership | 1 | 1 | 1 | | 1 | | 1 | | | 1 | 1 |
| Concurrent Session | 10:45 AM - 11:45 AM | 6005 - Impact of Medications on Readmissions and Transitional Care Management | 1 | 1 | 1 | | 1 | | | | 1 | 1 | 1 |
| Concurrent Session | 10:45 AM - 11:45 AM | 6006 - Tackling Medical Gaslighting: Engaging Ethical Equity Advocacy | 1 | 1 | | 1 | | 1 | | 1 | 1 | 1 | 1 |
| Panel | 12:00 PM - 1:30 PM | LLO1 - Building a Foundation for DEIB: Tools and Tactics for the Workplace | 1 | | 1 | | 1 | | | | | 1 | 1 |
| Keynote | 1:45 PM - 3:00 PM | KS03 - Optimizing Patient Health with Precision Medicine | 1 | | 1 | | 1 | | | | | 1 | 1 |
| | | Total Main Conference | 53 | 24.8 | 42.25 | 10.75 | 42.25 | 10.75 | 9 | 8.75 | 17 | 53 | 53 |

| D | IGITAL CONTENT: ONLINE ACCESS ONLY | | | | COI | UNITN | ING E | DUC# | NOITA | | | |
|-------------------------|--|------|------|------|---------------|-------|----------------|------|---------------|------|-------|-------|
| | Title | RN | SW | ССМ | CCM Ethics | | CDMS Ethics | | CRC Ethics | CPHQ | CNLCP | CHLCP |
| | DS01 - Pharmacy and Case Management: A Partnership for Positive Patient Outcomes | 1 | 1 | 1 | | 1 | | | | 1 | 1 | 1 |
| | DS03 - Where Can We Turn? Case Managers and the Caring Crisis | 1 | | 1 | | 1 | | | | | 1 | 1 |
| On-Demand | DS04 - Clinician Leadership Experience: Empowering Case Managers to Lead | 1 | | 1 | | 1 | | | | 1 | 1 | 1 |
| On Demana | DS05 - A Clinical Technical Assistance Center for Workforce Development | 1.25 | | 1.25 | | 1.25 | | | | 1.25 | 1.25 | 1.25 |
| ONLV | DS06 - You May Need a Geriatric Case Manager If | 1.25 | 1.25 | 1.25 | | 1.25 | | | | | 1.25 | 1.25 |
| ONLY | DS07 - Fear Not, Al is Hot! Empowering Humans & Driving Injured Worker Outcomes | 1 | | 1 | | 1 | | 1 | | | 1 | 1 |
| (Pre-Recorded Sessions) | DS08 - Who Moved My Booth! Becoming My Own Superhero. Self-Care in Crises Times | 1 | | 1 | | 1 | | | | | 1 | 1 |
| (Fre-Necorded Sessions) | DS09 - Fail Better; There's No Growth in Perfection | 1 | | 1 | | 1 | | 1 | | | 1 | 1 |
| | DS10 - Delivering LGBTQ+ Inclusive Healthcare: A Roadmap for Case Managers | | 1.5 | | 1.5 | | 1.5 | | 1.5 | 1.5 | 1.5 | 1.5 |
| | 10 | 3.75 | 8.5 | 1.5 | 8.5 | 1.5 | 2 | 1.5 | 4.75 | 10 | 10 | |

POSTER PRESENTATIONS: IN-PERSON ONLY

Continuing Education for Posters: May earn 1 RN and 1 CCM hours each day.

Total Maximum earned = 2.0 RN and CCM hours.

Poster CE's available for <u>In-Person event only</u>. You will be asked to evaluate each poster.

(Posters are NOT available in digital content).

Posters will be displayed for two hours in the Expo Hall each day.

| Date / Time / Location | Session Title | RN | CCM |
|---------------------------------|---|-----|-----|
| | PPW-01 - Workplace Violence in Case Management: Factors, Perceptions and Implications | | |
| | PPW-02 - Improving Case Management Continuity of Care | | |
| | PPW-03 - Population Health: Case Managers Impacting the Dementia Population | | |
| | PPW-04 - Discharge Standardization - An Interdisciplinary Approach | | |
| Poster Session #1 | PPW-05 - Al Alerts to Care Management Assist Appropriate Hospice Enrollment | | |
| Wed, June 5, 4:30 PM - 6:30 PM | PPW-06 - Revolutionizing Case Management through an Inpatient Navigation Program |] , | ١, |
| CMSA Expo Hall / In-Person Only | PPW-07 - VA Leadership Academy for Care Coordination & Integrated Case Management |] | * |
| | PPW-08 - Evaluation of the Care Coordination Review Team Process in Case Management | | |
| | PPW-09 - Accelerating Patient Throughput with Transportation Technology | | |
| | PPW-10 - Social Admission Throughput (SAT) Process | | |
| | PPW-11 - "Make the Call?" to Increase Patient Compliance in VA Health Care Screenings | | |
| | PPW-12 - The CMSA Foundation: Advancing the Practice of Case Management | | |
| | | • | - |
| | PPTH-01 - Digital Health Literacy: Addressing the Digital Divide | | |
| | DDTH 02 Healthears Transformation, Clobal Nursing Strategies | ı | |

| | FF111-02 - Healthcare Transformation. Global Nursing Strategies | | 1 ' |
|---|--|---|-----|
| | PPTH-03 - Creating a Blue Zone in America Population Health & Legislation in Action | | |
| | PPTH-04 - Toxic Effect: Alcoholic Cardiomyopathy | | |
| Poster Session #2 | PPTH-05 - Ovarian Cancer: Do You Know What Symptoms and History to Look For? | | |
| Thurs, June 6, 12:15 PM - 2:15 PM | PPTH-06 - Leveraging New Health Information Laws for Care Transitions | 1 | 1 |
| | PPTH-07 - Meeting the Care Navigation Needs of Justice-Involved Youth | _ | * |
| Attend and evaluate ALL for 1 hr RN & CCM | PPTH-08 - Supporting Transition from Bedside Care to Case Management | | |
| | PPTH-09 - Where Families Find Family | | |
| | PPTH-10 - To Do or Not to Do a Home Appointment: Shifting Practices and Fostering Safety | | |
| | PPTH-11 - Clinical Data-Driven Claims Revolution | | |
| | PPTH-12 - Meeting the Unique Needs and Concerns of Older Adults Navigating Solo | | |

Information on Certification Bodies

All CE's indicated above are pending and subject to change upon the review of the CE bodies.

CE Approvals may not be final until the start of the conference.

Attendees are required to attend an entire session and complete session evaluations to earn CE certificates.

*Social work and CRC are also required to complete a 10-question quiz on sessions attended.

Online evaluation system will open June 4.

CE CERTIFICATES

It is the attendee's responsibility to complete the CE requirements in the evaluation system and download CE Certificates from the Evaluation site before the posted deadline occurs.

- Certificates are NOT emailed to you automatically after conference.
- All attendees must attest to the sessions completed through an online evaluation system.
 - All attendees must complete an evaluation on all sessions attended.
 - For SW and CRC, quizzes will be required, as well.
- Certificates are available for download by the attendee once all CE requirements above are completed.

CMSA DOES NOT SUBMIT ANY CE HOURS TO YOUR CERTIFICATION OR LICENCING BODIES ON YOUR BEHALF.

Attendees must report hours earned to their respective certification and licensing bodies.

RN / NURSING: CMSA is an approved provider by the CA Board of Registered Nursing. Provider #CEP11460

SW / SOCIAL WORK: Case Management Society of America (CMSA), provider #1448, is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB) www.aswb.org., through the Approved Continuing Education (ACE) program. CMSA maintains responsibility for the program. ASWB Approval Period: October 31, 2023-October 31, 2026. Social workers should contact their regulatory board to determine course approval.

Those seeking Social Worker CEs will also complete a 10-question quiz to earn CE's.

CCM CREDITS: CCMC (Commission for Case Manager Certification):

This program has been pre-approved by the Commission for Case Manager Certification to provide continuing education credit to Certified Case Managers (CCMs).

CDMS (Certification of Disability Management Specialist)

CRCC (Commission on Rehabilitation Counselor Certification)

Those seeking CRC CEs will also complete a 10-question quiz to earn CE's.

CPHQ (Certified Professional in Healthcare Quality)

CNLCP (Certified Nurse Life Care Planner) through the Universal Life Care Planner Certification Board

NEW - CMSA will be filing for CNLCP for the first time this year!

CHLCP (Certified Health Professional Life Care Planner) through the Universal Life Care Planner Certification Board

NEW - CMSA will be filing for CHLCP for the first time this year!

<u>CRRN</u> (*Certified Rehabilitation Registered Nurse*): If CRRNs attend a program in which the accredited provider is a nursing organization, that nursing organization is considered to be the approver, and the hours are acceptable for CRRN renewal. More information at www.rehabnurse.org.

COHN, COHN-S, COHN/CM or COHN-S/CM: To receive continuing education credit for certification or recertification, the attendee must submit CE Certificate, which outlines sessions attended and hours earned to the American Board of Occupational Health Nurses, 201 E. ogden, Ste. 114, Hinsdale, IL 60521-3656