

2025 CMSA Annual Conference - CE Overview

All CE's are pending final approval from each of the certifying bodies. These CEs are subject to change.

Notification of final approval may not be received but a few days from the start of the conference program.

Full Conference In-Person Attendees will also have access to the Digital Content for an opportunity to attend all Main Conference sessions.

IN-PERSON MAIN CONFERENCE ATTENDEES MAY ALSO VIEW THE DIGITAL CONTENT.

When calculating CE earning potential, please take note what is in-person ONLY and what is In-Person AND Digital Content.

Main conference programming will be recorded and placed in the Digital library within 3-5 business days of live event.

These are available to BOTH full conference in-person registrants and digital only registrants.

Access to digital content, evaluations and certificates will close on July 31, 2025.

A Tracking Sheet will be made available to help you with tracking the sessions you complete, and whether they are in-person or digital.

This will help with the evaluation process.

PRE-CONFERENCE WORKSHOPS: IN-PERSON ONLY

CONTINUING EDUCATION

TUES, JUNE 24	TIME	TITLE	RN	SW	CCM	CCM Ethics	CDMS	CDMS Ethics	CRC	CRC Ethics	CPHQ	CNLCP/ CHLCP
Workshop - <i>Add'l fee</i>	7:30 AM - 12:00 PM	WKS01 - Writing Our Worth: Celebrating the Stories of Case Management	4		4		4					4
Workshop - <i>Add'l fee</i>	7:30 AM - 12:30 PM	WKS02 - Innovative Leadership: Shaping the Future of Case Management	4.5		4.5		4.5					4.5
Workshop - <i>Add'l fee</i>	7:30 AM - 5:00 PM	WKS03 - Gaining Recognition and Validating Your Expertise in Case Management	8				8					8
Workshop*	12:45 PM - 3:30 PM	WKS04 - Empowering and Equipping Chapter Leaders for Long-term Success	2.5		2.5		2.5					2.5

** Options included with Paid - Full Main Conference Registration for CMSA Chapter Leaders Only*

PRE-CONFERENCE SESSIONS: IN-PERSON ONLY and DIGITAL CONTENT

CONTINUING EDUCATION

TUES, JUNE 24	TIME	TITLE	RN	SW	CCM	CCM Ethics	CDMS	CDMS Ethics	CRC	CRC Ethics	CPHQ	CNLCP/C HLCP
Pre-Conference Bonus Session*	1:45 PM - 3:45 PM	PC01 - Artificial Intelligence and the Conscientious Practice of Case Management	1.75	1.75		1.75		1.75		1.75		1.75
Pre-Conference Bonus Session*	1:45 PM - 3:45 PM	PC02 - The ABCs of DME: Actions, Benefits, and Considerations	1.75		1.75		1.75					1.75

** Options included with Paid - Full Main Conference Registration*

MAIN CONFERENCE SESSIONS: IN-PERSON ONLY and DIGITAL CONTENT

CONTINUING EDUCATION

WED, JUNE 25	TIME	TITLE	RN	SW	CCM	CCM Ethics	CDMS	CDMS Ethics	CRC	CRC Ethics	CPHQ	CNLCP/ CHLCP
Keynote	8:00 AM - 9:30 AM	KS01 - Leading Imperfectly: The Value of Being Authentic for Leaders, Professionals, and Patients	1		1		1					1
Panel	9:45 AM - 10:45 AM	1001 - 35 Years of Innovation: Shaping the Future of Case Management	1		1		1					1
Concurrent Session	9:45 AM - 10:45 AM	1002 - Improving Outcomes for Individuals with Substance Use Disorders	1	1	1		1		1			1
Concurrent Session	9:45 AM - 10:45 AM	1003 - Navigating Personal Journeys: Mastering Your Individual Race	1		1		1					1
Concurrent Session	9:45 AM - 10:45 AM	1004 - Partnering and Advocating with Patients to Avoid Readmissions	1		1		1					1
Concurrent Session	9:45 AM - 10:45 AM	1005 - Advocating/Navigating Insurance to Access Patient Post Acute Care Needs	1	1	1		1		1			1
Concurrent Session	9:45 AM - 10:45 AM	1006 - What's New in Pain Management? Alternative Therapies in Healthcare	1	1	1		1		1		1	1
Concurrent Session	9:45 AM - 10:45 AM	1007 - Navigating Social Barriers in Catastrophic Care: Ethics in Action	1	1		1		1		1	1	1
Symposia	11:00 AM - 12:30 PM	SY01 - Exploring the Impact of AI in Case Management (Encompass)	1		1		1					1
Symposia	11:00 AM - 12:30 PM	SY02 - AI Adoption for Utilization Management: Transforming Reviews for Enhanced Access	1		1		1					1

WED, JUNE 25	TIME	TITLE	RN	SW	CCM	CCM Ethics	CDMS	CDMS Ethics	CRC	CRC Ethics	CPHQ	CNLCP/CHLCP
Panel	12:45 PM - 1:45 PM	2001 - Advancing Health Equity Ethics for Individuals with Serious Mental Illness	1	1	1		1			1	1	1
Concurrent Session	12:45 PM - 1:45 PM	2002 - From Paper to Pixels: The Power of Technology and AI in Modern Healthcare	1	1	1		1		1		1	1
Concurrent Session	12:45 PM - 1:45 PM	2003 - From Stress to Strength: Case Managers Transforming Healthcare	1		1		1					1
Concurrent Session	12:45 PM - 1:45 PM	2004 - Change the Course of the Social Determinants of Health through Education	1	1	1		1		1		1	1
Concurrent Session	12:45 PM - 1:45 PM	2005 - Giving Birth in America: Maternal Health in Crisis	1	1	1		1		1		1	1
Concurrent Session	12:45 PM - 1:45 PM	2006 - Enhancing Aging in Place: A Proactive Approach to Geriatric Care	1	1	1		1		1		1	1
Concurrent Session	12:45 PM - 1:45 PM	2007 - Key Conversation: The Role of Clear Communication in Organ Donation Success	1		1		1					1
Networking <i>(In-Person ONLY)</i>	2:00 PM - 3:00 PM	RT1 - Case Management Settings-Based Best Practices: Roundtable Discussions	1		1		1					1
			18.00	9.00	17.00	1.00	17.00	1.00	7.00	2.00	7.00	18.00

THURS, JUNE 26	TIME	TITLE	RN	SW	CCM	CCM Ethics	CDMS	CDMS Ethics	CRC	CRC Ethics	CPHQ	CNLCP/CHLCP
Keynote	9:15 AM - 10:45 AM	KS02 - Dare to Dream: Unlocking the Path to Greater Success	1		1		1					1
Panel	11:00 AM - 12:00 PM	3001 - Professional Identity: Exploring Case Manager’s Perceptions	1		1		1					1
Concurrent Session	11:00 AM - 12:00 PM	3002 - Maximizing Your Medicare: Big Future Changes to Medicare	1		1		1					1
Concurrent Session	11:00 AM - 12:00 PM	3003 - Ethical Discharge Planning: The Case Manager’s Role	1	1		1		1		1	1	1
Concurrent Session	11:00 AM - 12:00 PM	3004 - Unleashing the Untapped Leadership Potential in Case Managers	1	1	1		1		1		1	1
Concurrent Session	11:00 AM - 12:00 PM	3005 - Reduce Hospital Length of Stay by Expediting Post-Acute Precertification	1	1	1		1				1	1
Concurrent Session	11:00 AM - 12:00 PM	3006 - When the Body Betrays: Understanding Autoimmune Disease for Case Managers	1	1	1		1		1			1
Concurrent Session	11:00 AM - 12:00 PM	3007 - Blasting Silos: The Power of Community for Rural & Environmental Health Care	1	1	1		1		1		1	1
Panel	2:30 PM - 3:30 PM	4001 - Medical Respite: A Solution for Patients Experiencing Homelessness	1	1	1		1		1		1	1
Concurrent Session	2:30 PM - 3:30 PM	4002 - Ethical Considerations when Applying Critical Thinking in Case Management	1			1		1			1	1
Concurrent Session	2:30 PM - 3:30 PM	4003 - Unleashing AI for UM: The Critical Role of Change Management	1		1		1				1	1
Concurrent Session	2:30 PM - 3:30 PM	4004 - It's All about the Big Mac: A Lesson in Food Allergies and Food Insecurity	1	1	1		1		1			1
Concurrent Session	2:30 PM - 3:30 PM	4005 - Grief, Trauma, and Stress: Finding Personal and Professional Balance	1		1		1					1
Concurrent Session	2:30 PM - 3:30 PM	4006 - Diversity and Bias in Workers' Compensation: Innovative Solutions, Improved Outcomes	1	1		1		1		1		1
Concurrent Session	2:30 PM - 3:30 PM	4007 - Developing a Program to Manage Heart Failure Patients for Improved Outcomes	1		1		1					1
Networking <i>(In-Person ONLY)</i>	3:45 PM - 5:00 PM	RT2 - Case Management Trending Topics: Roundtable Discussions	1		1		1					1
			16.00	8.00	13.00	3.00	13.00	3.00	5.00	2.00	7.00	16.00

FRI, JUNE 27	TIME	TITLE	RN	SW	CCM	CCM Ethics	CDMS	CDMS Ethics	CRC	CRC Ethics	CPHQ	CNLCP/CHLCP
Panel	9:30 AM - 10:30 AM	5001 - Stroke Rehabilitation: Pathway to Home	1	1	1		1		1		1	1
Concurrent Session	9:30 AM - 10:30 AM	5002 - AI is Here: Case Managers, Claim Your Seat at the Decision Table	1		1		1					1
Concurrent Session	9:30 AM - 10:30 AM	5003 - Innovative Non-Medical Solutions to Address Complex Whole-Person Needs	1	1	1		1		1			1
Concurrent Session	9:30 AM - 10:30 AM	5004 - Addressing and Preventing Suicide in a Health Plan Setting	1	1	1		1		1		1	1
Concurrent Session	9:30 AM - 10:30 AM	5005 - Shifting Mindsets: Turning DEIB Resistance into Opportunities for Change	1	1		1		1		1		1
Concurrent Session	9:30 AM - 10:30 AM	5006 - Concussion: Management and Treatment of Head Injuries in the Workplace	1		1		1		1			1
Panel	10:45 AM - 11:45 AM	6001 - Star Search: Best Practices in Interviewing Candidates	1		1		1					1
Concurrent Session	10:45 AM - 11:45 AM	6002 - The New Epidemic: Elder Loneliness and Isolation	1	1	1		1		1			1
Concurrent Session	10:45 AM - 11:45 AM	6003 - Anti-Oppressive Case Management: An Intercultural Effectiveness Roadmap	1	1		1		1		1	1	1
Concurrent Session	10:45 AM - 11:45 AM	6004 - Hey Y’all Let’s Talk Transition Metrics: Hospital to Home	1		1		1				1	1
Concurrent Session	10:45 AM - 11:45 AM	6005 - Where to Begin: Five Lessons for the Trauma-Impacted Caregiver	1	1	1		1		1			1
Concurrent Session	10:45 AM - 11:45 AM	6006 - Advanced Wound Modalities Require Advanced Case Management Knowledge	1	1	1		1		1			1
Lunch and Learn Panel Session	12:00 PM - 1:30 PM	LL01 - From Education to Application: Turning Insights into Impact	1		1		1					1
Keynote	1:45 PM - 3:15 PM	KS03 - Quality is Our Mission: Case Managers Leading the Way in Healthcare Transformation	1		1		1					1
			14.00	8.00	12.00	2.00	12.00	2.00	7.00	2.00	4.00	14.00

DIGITAL CONTENT: ONLINE ACCESS ONLY					CONTINUING EDUCATION									
TITLE					RN	SW	CCM	CCM Ethics	CDMS	CDMS Ethics	CRC	CRC Ethics	CPHQ	CNLCP/CHLCP
On-Demand ONLY <i>(Pre-Recorded Sessions)</i>	DS01 - Case Managers as Innovators: Advancing Population Health Solutions				1	1	1		1		1		1	1
	DS02 - Geriatric Falls: The New Face of Trauma and a Challenge for the Case Manage				1	1	1		1		1		1	1
	DS03 - Innovative Solutions for Patient-Centered Care in Diverse Populations				1	1	1		1		1		1	1
	DS04 - Optimizing Patient Outcomes: Managing Pelvic and Sciatic Nerve Pain				1	1	1		1		1		1	1
	DS05 - Preparing the Unsung and Unpaid Heroes of Healthcare for Their Role				1	1	1		1		1		1	1
	DS06 - Rethink Chronic Pain: Healing and Thriving are Possible				1		1		1		1			1
	DS07 - Stress First Aid: A Workforce Resilience Building Model				1		1		1				1	1
	DS08 - Stress Hurts: Integrating Stress First Aid into Well-Being				1	1	1		1		1		1	1
	DS09 - The Multi-Disciplinary Approach to Upper Extremity Limb Loss				1	1	1		1		1		1	1
	DS10 - You're on Your Own, Kid: Incorporating Self-Care into the Work Day				1		1		1					1
	DS11 - Navigating Chaos for Hospital Case Managers while Stabilizing Throughput				1	1	1		1			1	1	1
					11.00	8.00	11.00	0.00	11.00	0.00	8.00	1.00	9.00	11.00

POSTER PRESENTATIONS: IN-PERSON ONLY				
<p>Continuing Education for Posters: May earn 1 RN and 1 CCM hours each day.</p> <p>Total Maximum earned = 2.0 RN and CCM hours.</p> <p>Poster CE's available for <u>In-Person event only</u>. You will be asked to evaluate each poster.</p> <p>(Posters are NOT available in digital content).</p> <p>Posters will be displayed for two hours in the Expo Hall each day.</p>				
Date / Time / Location		Session Title	RN	CCM
<p>Poster Session #1</p> <p>Wed, June 25</p> <p>4:30 PM - 6:30 PM</p> <p>CMSA Expo Hall / In-Person ONLY</p> <p>Attend and evaluate ALL</p> <p>for 1 hr RN & CCM</p>	PPW-01 - An Innovative Approach to Reducing Hospital Length of Stay (LOS)		1.5	1.5
	PPW-02 - Bridging the Gap between Acute and Post Acute Care for Transplant Patients			
	PPW-03 - Case Management Version of Practice Environment Scale of Nursing Work Index			
	PPW-04 - Case Managers and AI: Perceptions of the Future			
	PPW-05 - Complex Length of Stay Solution: Contracting with a Post-Acute Provider			
	PPW-06 - Engaging Non-Licensed Staff to Improve Utilization Review Efficiency			
	PPW-07 - Everyday Empowerment: Community Coaching for Successful Transitions			
	PPW-08 - Exploring Throughput: Three Prong Strategy			
	PPW-09 - Case Managers Advancing Evidence-Based Practice in Diabetes Care			
	PPW-10 - Hospital at Home Programs: Post-Pandemic			
	PPW-11 - Mentoring Public Policy Committees Advocating for Healthcare Legislation			
	PPW-12 - Interdisciplinary Teamwork: The Key to Breaking Healthcare Silos			
	PPW-13 - Pediatric Case Management in the Primary Care Setting			
	PPW-14 - The Jewel: A Student's Journey to Becoming a Case Management Gem			
	PPW-15 - Turning Time into Hope: Advancing Cancer Care Excellence			

<div>Poster Session #2</div> <div>Thurs, June 26</div> <div>12:15 PM - 2:15 PM</div> <div>CMSA Expo Hall / In-Person ONLY</div> <div>Attend and evaluate ALL for 1 hr RN & CCM</div>	PPTH-01 - Care Partner Program	1	1
	PPTH-02 - You Can Teach an Old Dog New Tricks: Becoming a Health Plan Case Manager		
	PPTH-03 - Don't Lose Heart		
	PPTH-04 - Empowering Healthcare Professionals to Combat Human Trafficking		
	PPTH-05 - Reduce Readmission: AI & Collaboration With Community Healthcare Partners		
	PPTH-06 - Reducing Length of Stay for Uninsured and Underinsured Patients		
	PPTH-07 - Social Drivers of Health in Pediatric Sub-Specialty Clinics		
	PPTH-08 - Innovative Approaches to Growing CMSA Membership		
	PPTH-09 - How to Establish and Sustain a CMSA Chapter Utilizing Innovative Ideas and Soluti		
	PPTH-10 - The CMSA Foundation: Supporting Case Management Innovation and Evolution		
	PPTH-11 - Technology Empowered Team-Based Utilization Review		
	PPTH-12 - The Effect of Outpatient Care Coordination on Readmission Reduction		

Information on Certification Bodies

All CE's indicated above are pending and subject to change upon the review of the CE bodies.

CE Approvals may not be final until the start of the conference.

Attendees are required to attend an entire session and complete session evaluations to earn CE certificates.

**Social work and CRC are also required to complete a 10-question quiz on sessions attended.*

Online evaluation system will open June 24.

CE CERTIFICATES

It is the attendee's responsibility to complete the CE requirements in the evaluation system and download CE Certificates from the Evaluation site before the posted deadline occurs.

- Certificates are NOT emailed to you automatically after conference.

- All attendees must attest to the sessions completed through an online evaluation system.

- All attendees must complete an evaluation on all sessions attended.

- For SW and CRC, quizzes will be required, as well.

- Certificates are available for download by the attendee once all CE requirements above are completed.

CMSA DOES NOT SUBMIT ANY CE HOURS TO YOUR CERTIFICATION OR LICENCING BODIES ON YOUR BEHALF.

Attendees must report hours earned to their respective certification and licensing bodies.

RN / NURSING: CMSA is an approved provider by the CA Board of Registered Nursing. Provider #CEP11460

SW / SOCIAL WORK: Case Management Society of America (CMSA), provider #1448, is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB) www.aswb.org., through the Approved Continuing Education (ACE) program. CMSA maintains responsibility for the program. ASWB Approval Period: October 31, 2023-October 31, 2026. **Social workers should contact their regulatory board to determine course approval.**
Those seeking Social Worker CEs will also complete a 10-question quiz to earn CE's.

CCM CREDITS: CCMC (Commission for Case Manager Certification):

This program has been pre-approved by the Commission for Case Manager Certification to provide continuing education credit to Certified Case Managers (CCMs).

CDMS (Certification of Disability Management Specialist)

CRCC (Commission on Rehabilitation Counselor Certification)

Those seeking CRC CEs will also complete a 10-question quiz to earn CE's.

CPHQ (Certified Professional in Healthcare Quality)

CNLCP (Certified Nurse Life Care Planner) through the Universal Life Care Planner Certification Board

CRRN (Certified Rehabilitation Registered Nurse) : If CRRNs attend a program in which the accredited provider is a nursing organization, that nursing organization is considered to be the approver, and the hours are acceptable for CRRN renewal. More information at www.rehabnurse.org.

COHN, COHN-S, COHN/CM or COHN-S/CM: To receive continuing education credit for certification or recertification, the attendee must submit CE Certificate, which outlines sessions attended and hours earned to the American Board of Occupational Health Nurses, 201 E. Ogden, Ste. 114, Hinsdale, IL 60521-3656