



2026 ANNUAL CONFERENCE & EXPO

Las Vegas

June 16-19 | Mandalay Bay Resort

BUILDING TOMORROW THROUGH CASE MANAGEMENT EXCELLENCE



- 1** Grand Opening Reception
- 2** Keynote Sessions
- 3+** Networking Sessions
- 5** Pre-Con Workshops
- 22+** In-Person CEs
- 23** Bonus Digital-only Sessions
- 30** Posters
- 75** Main Conference CEs
(Attainable through In-person, Digital-only, & On-site recordings viewable through July 31, 2026!)
- 90+** Total CEs Offered
(Including RN, SW, CCM, CDMS, CRC, CNLCP, CPQH & ETHICS!)
- 100+** Exhibitors
- +++** Cash, prizes, and so much more!

SECURE YOUR SPOT NOW TO SAVE! EARLY BIRD DISCOUNT ENDS APRIL 21

Earn **CCM | CDMS | ETHICS
CRC | CPHQ | RN | SW CEs**



Scan to Register!

Join us in Las Vegas for unparalleled education and networking at the Case Management Event of the year!

Register Now!

cmsa.org
 cmsa@cmsa.org
 615-432-0101





2026 ANNUAL CONFERENCE & EXPO
June 16-19 | Las Vegas | Mandalay Bay Resort

ACCOMMODATIONS

CMSA is thrilled to be in Las Vegas, Nevada,
June 16-19, 2026, for our 2026 CMSA Annual Conference & Expo!



MANDALAY BAY RESORT

When you stay at the Mandalay Bay Resort and Casino, you'll find an entertainment complex designed for enjoyment set on 120 lush acres on the Las Vegas Strip. Filled with stunning restaurants to delight you and your family as well as the Shoppes at Mandalay Place. The spa is one of the finest and offers comprehensive services, treatments and exercise equipment. The casino offers 135,000 square feet of gaming excitement. The Shark Reef aquarium is home to over 2,000 animals including, endangered green sea turtle, jellyfish and the rare golden crocodile and more.


























Mandalay Bay is offering discounted rates beginning at of \$178++ per night guest rooms for the nights of Monday, June 15th - Friday, June 19, 2025.

Rates are available until May 22, 2026 or until the block is full, whichever comes first, so don't wait!

RESERVE YOUR ROOM TODAY!

CONFERENCE SCHEDULE

CMSA Conferences are renowned for their unparalleled educational offerings and networking opportunities!

Tuesday, June 16 Pre-Conference		
6:30 a.m. - 6:30 p.m.	Registration and Help Desk	
7:15 - 11:45 a.m.	Writer's Workshop (separate fee required, light breakfast included)	
8:15 - 11:45 a.m.	Innovation Workshop (separate fee required, light breakfast included)	
8:15 - 11:45 a.m.	Behavioral Health Workshop (separate fee required, light breakfast included)	
12:30 - 3:30 p.m.	Chapter Leader Workshop (CMSA Chapter Leaders only, separate fee required, snack included)	
12:30 - 4 p.m.	Resume Writing Workshop (separate fee required, snack included)	
12:30 - 1:30 p.m.	Pre-Conference Bonus Session - Included with main conference registration	
1:45 - 2:45 p.m.	Pre-Conference Bonus Session - Included with main conference registration	
3 - 4 p.m.	Pre-Conference Bonus Session - Included with main conference registration	
3:30 - 4 p.m.	Chapter Presidents Roundtable Networking (CMSA Chapter Presidents only)	
4:15 - 4:45 p.m.	1st Time Attendee Networking - Included with main conference registration	
5 - 7 p.m.	Grand Opening Reception in Expo Hall - Included with main conference registration	
Evening	Open	
Wednesday, June 17 Day One		
6 a.m. - 6:30 p.m.	Registration and Help Desk	
6:30 - 8 a.m.	Networking Breakfast	
6:45 - 7:45 a.m.	Concurrent Sessions - 1000 Series	
8 - 9:30 a.m.	Welcome & Opening Keynote	
9:45 - 10:45 a.m.	CMSA Annual Meeting (all attendees welcome, regardless of membership status)	
11 a.m. - 12 p.m.	Concurrent Sessions - 2000 Series	
12:15 - 1:45 p.m.	Lunch Symposia	
2 - 3 p.m.	Concurrent Sessions - 3000 Series	
3:15 - 4:15 p.m.	Networking Roundtables in the Expo Hall	
4:15 - 6:30 p.m.	Expo Hall Open	
4:30 - 6:30 p.m.	Poster Sessions in Expo Hall	
Evening	Open	

CONFERENCE SCHEDULE

Thursday, June 18 Day Two		
7 a.m. - 5 p.m.	Registration and Help Desk	
7:15 - 8:45 a.m.	Breakfast Symposia	
9 - 10:30 a.m.	Morning Remarks and General Session	
10:45 - 11:45 a.m.	Concurrent Sessions - 4000 Series	
12 - 2:45 p.m.	Expo Hall Open with Buffet Lunch from 12 - 1 p.m.	
12:15 - 2:15 p.m.	Poster Sessions in Expo Hall	
2:15 - 2:45 p.m.	Passport to Prizes in Expo Hall	
3 - 4 p.m.	Networking Roundtables in Expo Hall	
3 - 4 p.m.	Concurrent Sessions - 5000 Series	
4:15 - 5:15 p.m.	Concurrent Sessions - 6000 Series	
5:30 - 6:30 p.m.	Concurrent Sessions - 7000 Series	
Evening	Open	
Friday, June 19 Day Three		
6:30 a.m. - 12 p.m.	Registration and Help Desk	
6:45 - 8 a.m.	Networking Roundtables with Breakfast in General Session	
8:15 - 9:30 a.m.	Closing Keynote	
9:45 - 10:45 a.m.	Concurrent Sessions - 8000 Series	
11 a.m. - 12 p.m.	Concurrent Sessions - 9000 Series	

CE(s)
 Networking
 Registration
 Help/Information
 Food
 Prize Opportunities
 Celebration
 Awards

**This schedule is tentative and subject to change. It is here to provide general information about the flow of the conference.*

“

“I loved the opportunity to network, collaborate with case managers of diverse backgrounds, and renew the passion for my career in addition to learning about new ways to grow!”

“I really enjoy the variety of sessions offered at CMSA. I have a hard time choosing between sessions, which is a strength! I appreciate the ability to access sessions that I missed through a virtual option.”

“The networking with other case managers from across the nation was beyond my expectations. Thank you!”

2025 CMSA Annual Conference Attendees ”

EDUCATION

CMSA's educational sessions are crafted to ignite conversations, inspire innovation, and deliver actionable strategies for case managers. You'll gain practical tools and discover successful initiatives that can transform both your practice and case management systems. Join us to stay ahead in your profession and drive meaningful change!

These sessions may fall within one of 14 requested topic areas and three experience levels:

TOPICS

- Ambulatory Case Management
- Communication Techniques
- Community Care
- Disease/Condition-specific CM
- Health Equity
- Legal / Regulatory / Ethical
- Maternal/Child Health/Pediatrics
- Mental/Behavioral Health
- Military Services / DoD / Veterans Affairs
- Older Adult/Geriatric Care
- Payer-based/Workers' Comp/Health Plan
- Professional Development
 - Leadership/Self-Care
- Readmission Prevention
 - Transition Management
- Technology
- Value-based Reimbursement
 - Managed Care
 - Managed Medicare & Medicaid

SESSION LEVELS

Presenters have identified the case management level of expertise suited for their course content.

NOVICE

Attendees new to case management practice, care coordination, and transition management culture, students or health care professionals not familiar with case management as a sub-specialty.

INTERMEDIATE

Attendees with some case management practice experience and familiarity with the culture. The individual may not yet be certified.

ADVANCED

Attendees who are very familiar with case management practice and culture. The individual may be in a leadership position or is seeking leadership skills.

CONTINUING EDUCATION CREDITS:

CMSA is excited to offer continuing education credits to conference attendees for the following:

**RN, SW, CCM & CCM Ethics,
CDMS & CDMS Ethics, CRC &
CRC Ethics, CNLCP and CPQH.**



The full line-up of educational sessions and total hours awarded will be available in early 2026.

📅 NETWORKING 📅

1ST TIME ATTENDEE NETWORKING

First time at a CMSA National Conference? Get ready – this is your launchpad! Join CMSA President Janet Coulter and CMSA leaders for an engaging welcome session designed just for first-timers.

Learn how to navigate the conference, get your questions answered, and meet others who are starting their journey too.



TUESDAY, JUNE 16
4:15-4:45 p.m.

GRAND OPENING RECEPTION

Kick off #CMSA2026 in the heart of the action—our Grand Opening Reception in the Expo Hall! Savor delicious bites and drinks while exploring exhibitors, reconnecting with friends, and making new professional connections. It's the perfect way to launch an unforgettable conference experience!

TUESDAY, JUNE 16
5-7 p.m.



Want to bring an unregistered guest to the opening reception? Add a guest pass for \$135 when you register!

NETWORKING ROUNDTABLES

Our Networking Roundtables are bigger than ever with three opportunities to participate! These interactive, CE-earning sessions bring you together with peers who share similar interests, settings, and challenges. Gather insights, spark new ideas, and build meaningful connections.

Wednesday, June 17, 3:15 - 4:15 p.m.

Thursday, June 18, 3 - 4 p.m.

Friday, June 19, 6:45 - 8 a.m.



KEYNOTE SPEAKERS



RHONDA MANN

"Beyond Limits: Unlocking an Innovative Mindset"

Case managers today navigate a maze of complex systems, limited resources, and shifting policies—often making true advocacy feel out of reach. This dynamic keynote introduces innovation as a practical, human-centered mindset rooted in empathy, ethical standards, and design thinking.

Through real-world case studies and proven methodologies, you will discover how to turn challenges into opportunities, drive cultural change, and lead confidently in today's evolving healthcare landscape.

Wednesday, June 17 @ 8 a.m.



TERRY FOSTER

"You Can't Make This Stuff Up: Humor in Healthcare"

Healthcare professionals share a one-of-a-kind sense of humor—because when you've seen what we've seen, laughter becomes survival. From radiology to surgery, every department has those unforgettable moments that make us say, "We could write a book!"

In this lively and energizing keynote, Terry takes you behind the scenes to explore how humor helps us cope with tough shifts and unexpected challenges. Get ready to laugh, relate, and leave refreshed, reminded that sometimes the best medicine really is a good laugh.

Friday, June 19 @ 8:15 a.m.

MAIN CONFERENCE

REGISTRATION TYPES/RATES

Full Access (Both In Person and Digital)

Experience the excitement of #CMSA2026 in person, with the added benefit of digital access! Attend live sessions and connect with peers, then as a bonus, access recorded concurrent, symposia and keynote sessions through July 31 to maximize your CE opportunities.

Single Day (In Person Only)

Pressed for time? Join us for a single day of education, networking, and inspiration. Digital access is not included, but you'll gain valuable insights in person!

Limited Digital Component (Digital-Only)

Can't attend in person? Access the majority of #CMSA2026 educational content digitally! Watch recorded sessions within days of their live debut and enjoy exclusive digital content starting one week before the event. Plus, join the excitement with the option to livestream keynotes and the CMSA Annual Meeting.

REGISTRATION TYPES	Extra Early Bird 12/1/25- 12/31/25		Early Bird 1/01 - 4/21		Standard 4/22 - 6/15		Onsite 6/16 - 6/19	
	Member	Non-member	Member	Non-member	Member	Non-member	Member	Non-member
Full Access (In Person + Digital)	\$699	\$939	\$759	\$979	\$879	\$1,139	\$929	\$1,209
Single Day	\$419	\$499	\$449	\$519	\$529	\$609	\$569	\$649
Limited Digital Component	\$599	\$829	\$649	\$869	\$679	\$949	\$679	\$949
Pre-Licensure Student (No CEs; Wed or Thurs only)	\$69	\$89	\$79	\$99	\$99	\$129	\$119	\$149

[For help with reimbursement, access our 2026 Justification Kit!](#) 

[Military / VA / DoD / DHA Pricing on Page 9](#)

MILITARY/VA/DOD/DHA REGISTRATION

CMSA offers special conference registration rates for Military/VA/DoD/DHA case managers!

EXTRA

MVD REGISTRATION TYPES	Early Bird 12/1/25- 12/31/25		Early Bird 1/01 - 4/21		Standard 4/22 - 6/15		Onsite 6/16 - 6/19	
	MVD Member	MVD Non-member	MVD Member	MVD Non-member	MVD Member	MVD Non-member	MVD Member	MVD Non-member
Full Access (In Person + Digital)	\$649	\$849	\$699	\$889	\$809	\$1,039	\$849	\$1,099
Single Day	\$419	\$499	\$449	\$519	\$529	\$609	\$569	\$649
Limited Digital Component	\$599	\$829	\$649	\$869	\$679	\$949	\$679	\$949

For decades, CMSA has proudly championed the vital work of case managers serving service members, veterans, and their families. From the first CMSA Military conference held in 1999 to the evolution and expansion of MVD Day in 2018, as well as dedicated education, and ongoing community-building efforts, CMSA has maintained a deep and consistent commitment to this specialized and mission-driven group of professionals. MVD case managers bring exceptional skill, resilience, and perspective to our community—strengthening our advocacy, enriching our education, and elevating the profession as a whole.

While CMSA will not host an in-person MVD Day at this year’s conference, our support for military and veteran case managers remains stronger than ever. #CMSA2026 will feature dedicated MVD-focused education, as well as broader sessions that apply to the unique needs and challenges of MVD practice. From clinical insights to care coordination strategies, you’ll gain tools that enhance your expertise and expand the impact of your work.

You’ll also have multiple opportunities to connect with fellow MVD case managers throughout the conference—from informal meetups to networking activities designed to help you share experiences, exchange best practices, and build lasting professional community.

Join us in Las Vegas to learn, collaborate, and grow alongside peers who understand the importance of your role and the mission you serve.

For help with reimbursement, access our 2026 MVD Day Justification Kit! 

To make a hotel reservation at your special government rate, [CLICK HERE](#) 

PRE-CONFERENCE

WRITER'S WORKSHOP

June 16, 2026 | 7:15 - 11:45 a.m.

“Adding to the Evidence: From Process Improvement to Published Article”

The innovative work happening in case management every day deserves to be shared—but turning frontline practice into published writing can feel like a daunting leap. Your quality improvement efforts, presentations, and process improvements hold valuable lessons that can inform and advance the profession when communicated effectively.

In this interactive, hands-on workshop, you'll learn how to bridge the gap between real-world practice and professional publication. You'll gain a clear, practical approach to transforming QI initiatives into blogs and peer-reviewed articles that are structured, compelling, and publication-ready.



What You'll Discover:

- How to reframe QI projects into clear, publishable narratives.
- Ways to identify practice gaps, interventions, outcomes, and transferable lessons.
- Techniques for writing strong introductions, methods, and results in a professional voice.
- Strategies to overcome common writing barriers like time constraints and self-doubt.
- How to use peer feedback, AI tools, and CMSA Today guidelines to prepare submission-ready content.

Why Join?

By the end of this session, you'll walk away with a structured outline, early draft content, and renewed confidence in your ability to write for professional audiences. You'll have the tools and momentum needed to share your work, contribute to the literature, and elevate the visibility of case management practice.

If you're ready to turn your process improvement work into meaningful publications and amplify your professional impact, this session is for you.

Presenters and Chairs of the *CMSA Today* Editorial Board:
 Colleen Morley, DNP, RN, CCM, CMAC, CMCN, CMGT-BC, ACM-RN, IQCI, FCM, FAACM
 Tiffany Ferguson, LMSW, CMAC, ACM-SW

This workshop is offered at an accessible rate thanks to the CMSA Today Editorial Board's commitment to helping case managers share their expertise and showcase their value through publication.

Note: Separate registration is required. In-person only. Continental Breakfast included.

Extra Early Bird 12/1/25- 12/31/25		Early Bird 1/01 - 4/21		Standard 4/22 - 6/15		Onsite 6/16 - 6/19	
Member	Non-member	Member	Non-member	Member	Non-member	Member	Non-member
\$59	\$89	\$69	\$99	\$79	\$109	\$89	\$119

Add-on Only

PRE-CONFERENCE



INNOVATION WORKSHOP



June 16, 2026 | 8:15 – 11:45 a.m.

“Shared Stories, New Ideas: Empathy Mapping to Build Insight, Compassion and Change in Case Management”

Empathy isn’t just a feeling—it’s a powerful tool for transforming care. In this interactive, three-hour workshop, you’ll learn a simple empathy-mapping framework and apply it to real-world stories to rethink tough challenges in case management. Through brief instruction, live examples, and structured peer activities, you’ll practice deep listening and generate practical, innovative ideas to support meaningful change.

What You’ll Discover:

- How empathy mapping can uncover hidden barriers and opportunities in case management.
- Techniques to strengthen listening skills and build authentic connections with patients and teams.
- Ways to apply design thinking principles to create realistic, human-centered solutions.
- Strategies for fostering compassion and resilience in your daily practice.

Why Join?

This pre-conference session offers a rare space to feel seen, renew your sense of purpose, and leave with actionable strategies for practice. If you’re curious about innovation and ready to elevate your impact, this workshop is for you.

Presenter and Opening Keynote Speaker:
Rhonda Manns, MBA, BSN, RN, CCM



Note: Separate registration is required. In-person only. Continental Breakfast included.

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Member	Non-member	Member	Non-member	Member	Non-member	Member	Non-member
<i>Add-on</i> \$109	\$149	\$119	\$159	\$139	\$179	\$159	\$199
<i>Stand-alone</i> \$219	\$289	\$229	\$299	\$239	\$309	\$259	\$319

PRE-CONFERENCE

RESUME WRITING WORKSHOP

June 16, 2026 | 12:30 – 4 p.m.

“Elevate Your Resume. Elevate Your Career: Resume Writing for Case Managers”

Your resume is more than a document—it’s your professional brand. It tells the story of who you are, the impact you’ve made, and the value you bring to patients, teams, and healthcare systems.

In this hands-on, high-impact workshop, you’ll learn how to transform your resume from a basic job history into a compelling marketing tool that truly reflects your expertise as a case manager.

What You’ll Discover:

- How to focus your resume with purpose—aligning it with your next career step, not your last.
- Ways to uncover hidden achievements and highlight accomplishments you may have overlooked.
- The right Power Words to elevate your responsibilities, outcomes, and results.
- How to use the STAR method to craft strong, results-driven accomplishment statements.
- Formatting strategies that improve clarity, readability, and ATS performance.
- How to develop a professional summary that captures attention—and sets you apart.



Why Join?

By the end of this session, you’ll walk away with practical tools, clearer messaging, and a more strategic approach to showcasing your strengths. You’ll feel confident updating your resume and ready to pursue new roles, promotions, or leadership opportunities. Most importantly, you’ll learn to articulate the true value of case management—and ensure employers see it, too.

If you’re ready to stand out in a competitive market, this session is for you.

Presenter:

Marianne DiMola, President and CEO of Global Care Management



Note: Separate registration is required. In-person only. Continental Breakfast included.

Extra Early Bird 12/1/25- 12/31/25		Early Bird 1-01 - 4/21		Standard 4/22 - 6/15		Onsite 6/16 - 6/19	
Member	Non-member	Member	Non-member	Member	Non-member	Member	Non-member
<i>Add-on</i> \$109	\$149	\$119	\$159	\$139	\$179	\$159	\$199
<i>Stand-alone</i> \$219	\$289	\$229	\$299	\$239	\$309	\$259	\$319

PRE-CONFERENCE

BEHAVIORAL HEALTH WORKSHOP

June 16, 2026 | 8:15 – 11:45 a.m.

“Case Management Behavioral Health Conversation Maps: A Template for Excellence”

Behavioral health conversations are some of the most complex—and most critical—moments in case management practice. Yet many case managers are navigating these discussions without consistent training, structure, or tools, increasing the risk of care delays, quality gaps, and emotional strain for the workforce.

In this interactive, practice-focused workshop, you'll be introduced to Case Management's Behavioral Health Conversation Maps—a universal, seven-phase framework designed to guide effective communication, screening, assessment, and care coordination for individuals with complex chronic and behavioral health conditions. Aligned with the Case Management Process and industry quality measures, this template equips case managers with clear prompts that can be applied across settings and populations.

What You'll Discover:

- How conversation maps strengthen quality, consistency, and confidence in behavioral health case management.
- The seven phases of the Behavioral Health Conversation Maps and how to apply them in real-world practice.
- Practical prompts to support effective engagement, assessment, and care coordination.
- Ways to integrate ethical, legal, and regulatory guidance seamlessly into behavioral health conversations.
- Strategies to reduce miscommunication, improve outcomes, and support the Quintuple Aim.

Why Join?

You'll leave this session with a powerful, ready-to-use framework to guide challenging behavioral health conversations with patients, families, and care teams. By strengthening communication and decision-making, you'll enhance care quality, reduce stress, and elevate your professional impact in complex care environments. If you're seeking practical tools to navigate behavioral health with clarity and excellence, this workshop is for you.



Note: Separate registration is required. In-person only. Continental Breakfast included.

Presenter:

Ellen Fink-Samnack, DBH, MSW, LCSW, ACSW, CCM, CCTP, FCM



Add-on Stand-alone

	Early Bird 1-01 - 4/21		Standard 4/22 - 6/15		Onsite 6/16 - 6/19	
	Member	Non-member	Member	Non-member	Member	Non-member
	\$119	\$159	\$139	\$179	\$159	\$199
	\$229	\$299	\$239	\$309	\$259	\$319

EXHIBITORS & SPONSORS

WHY

⚡ 3 Days of Networking

⚡ 1,000+ Attendees

⚡ 30+ Years of Success

⚡ 22K+ Verified Subscribers

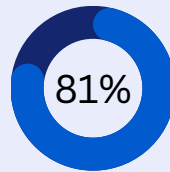
⚡ 40+ Chapters Nationwide

⚡ 15M+ Marketing Impressions

⚡ 80+ Exhibitors

⚡ Infinite Opportunities

Case managers are the #1 influencers collaborating through all aspects of care and transitions. Promoting quality and cost-efficient outcomes simply can't be done in a vacuum - which is why CMSA members, attendees and exhibitors are a mirror of today's market.



of attendees have buying authority

Raise awareness of your brand and services.

PROMOTE

ACCESS

NETWORK

Gain access to a unique and diverse market that cannot be found anywhere else!

Connect with the top professionals in case management.

THE OPPORTUNITIES ARE ENDLESS!



CLICK



TO VIEW
THE FULL PROSPECTUS

Contact

Rebecca Davis

rdavis@parthenonmgmt.com
or call (615) 314-5181

